

Privacy Policy for Brook Box Media

Last Updated: February 2025

Thank you for choosing Brook Box Media for your video production needs. We are committed to protecting your privacy and ensuring that your personal information is handled responsibly. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information. By using our services, you agree to the terms of this Privacy Policy.

1. Information We Collect:

1.1 Personal Information:

We may collect personal information such as your name, email address, phone number, billing information, and any other information necessary for the provision of our services.

1.2 Usage Information:

We may collect information about how you interact with our website, services, and video content, including IP addresses, browser type, and device information.

2. How We Use Your Information:

2.1 Service Provision:

We use your personal information to provide video production services, communicate with you, and fulfill contractual obligations.

2.2 Communication:

We may use your contact information to send you updates, promotional materials, and other relevant information. You can opt-out of receiving such communications at any time.

2.3 Analytics:

We may use non-personal information for analytics purposes to improve our services, website, and user experience.

3. Information Sharing:

3.1 Third-Party Service Providers:

We may share your personal information with third-party service providers who assist us in delivering our services, such as payment processors and hosting providers.

3.2 Legal Compliance:

We may disclose your information if required by law or in response to a valid legal request.

4. Security:

We take reasonable steps to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Cookies:

We use cookies to enhance your experience on our website. You can choose to disable cookies through your browser settings, but this may affect your ability to use certain features.

6. Your Rights:

6.1 Access and Correction:

You have the right to access and correct your personal information. If you would like to request access or correction, please contact us.

6.2 Data Portability:

You have the right to receive a copy of your personal information in a structured, commonly used, and machine-readable format.

7. Changes to Privacy Policy:

We reserve the right to update this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on our website.

8. Contact Us:

If you have any questions or concerns regarding this Privacy Policy, please contact us at martin@brookboxmedia.com.

By using our services, you acknowledge that you have read and understood this Privacy Policy.